

Yealink



BH71 Series Bluetooth Headset

User Guide

Version: 1.2 | Date: July 2023

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About This Guide

This guide contains instructions for connecting and using your headset, charging case, and carrying case.



Note: Please read the [Safety Instruction](#) for important safety, charging, battery and regulatory information before using your new device.

- [Summary of Changes](#)

Summary of Changes

- [Changes for Guide Version 1.2](#)
- [Changes for Guide Version 1.1](#)

Changes for Guide Version 1.2

Reversion	Updated Section
Supported checking the headset's battery level via the Yealink Connect application	Check on Mobile Phone (BH71/BH71 Pro)
Supported managing connected headsets via the Yealink Connect application	Yealink Connect Application <ul style="list-style-type: none"> • Change Headset Name • Disconnect Connected Device • Remove Connected Device • Headset Settings • Update Firmware • Headset Factory Reset
Added Sleep Mode for the headset in the Yealink USB Connect and workstation when no device is connected	Basic Settings
Added Environment Adaption and PC Call Device features for headset in the Yealink USB Connect	Advanced Settings

Changes for Guide Version 1.1

Reversion	Updated Section
Added how to reconnect the headset to mobile phone/PC manually.	Reconnect Headset to Mobile Phone/PC Manually

Overview

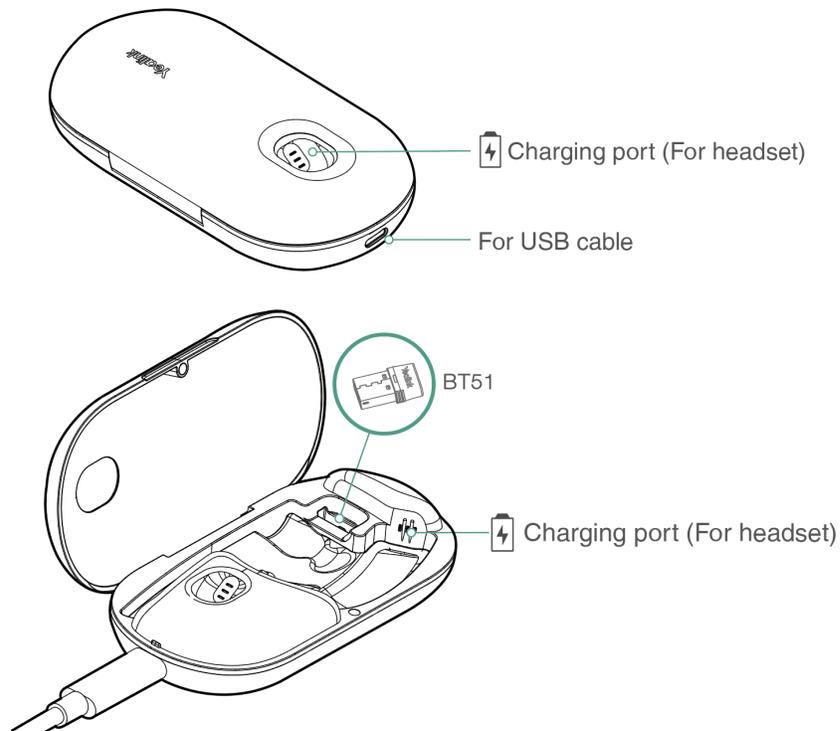
- [Headset Overview](#)

- [Charging/Carrying Case Overview](#)

Headset Overview



Charging/Carrying Case Overview



Note:

- The BT51 dongle is placed inside the charging case (BT51 dongle is only applicable for BH71 Pro).

- The carrying case of BH71 cannot directly charge the headset and requires an external USB cable.

Power on/off Headset

- [Power on Headset](#)
- [Power off Headset](#)

Power on Headset

Slide the switch to the middle position and then the LED indicator turns solid blue for 2s.

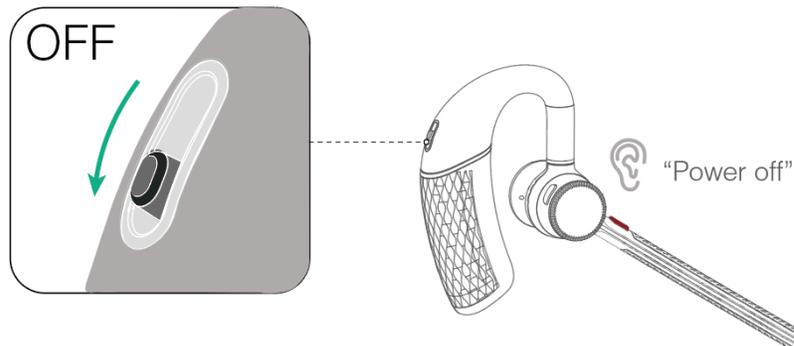


Related information

[Headset Overview](#)

Power off Headset

Slide the switch to the "off" position and then the LED indicator turns solid red for 2s.



Related information

[Headset Overview](#)

Charge Headset/Charging Case

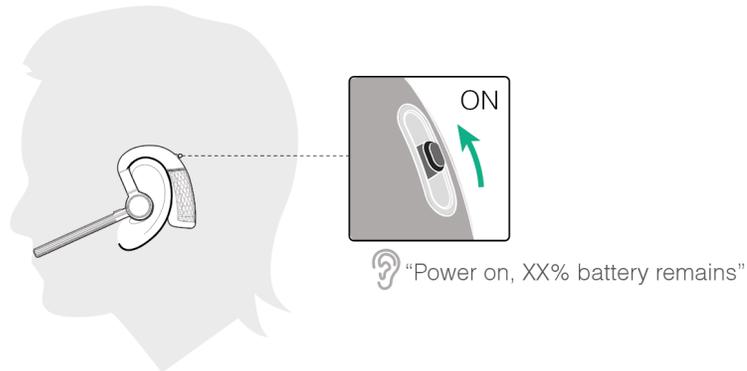
- [Check Headset Battery Level](#)
- [Charge Headset](#)
- [Charge Charging Case](#)

Check Headset Battery Level

- [Check on Headset \(BH71/BH71 Pro\)](#)
- [Check on Mobile Phone \(BH71/BH71 Pro\)](#)
- [Check on Charging Case \(BH71 Pro\)](#)
- [Check on Yealink USB Connect \(BH71 Pro\)](#)

Check on Headset (BH71/BH71 Pro)

Listen to the voice prompt when you power on your headset.

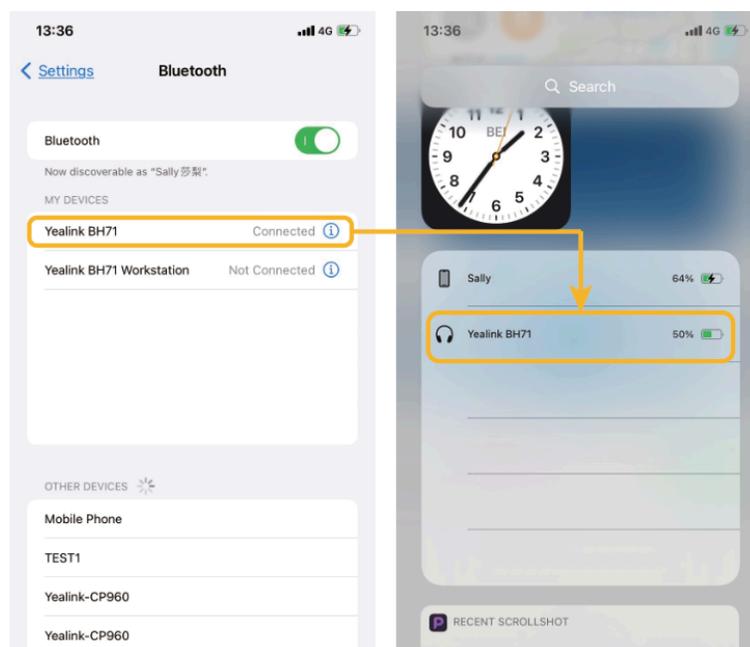


Related information

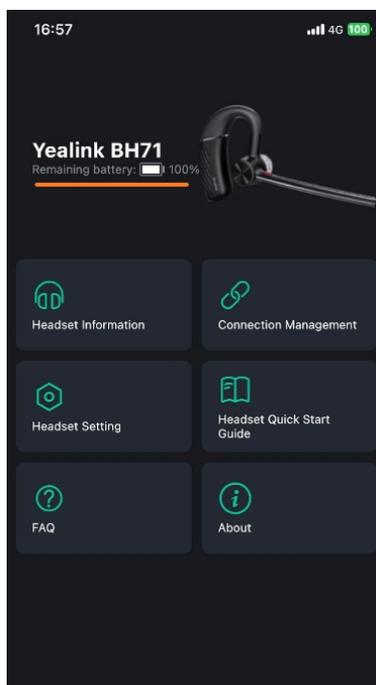
[Power on Headset](#)

Check on Mobile Phone (BH71/BH71 Pro)

- Pair the headset with your mobile phone's Bluetooth and check the headset battery level on the phone's taskbar.



- Download the software from Google Play for Android devices or download it from the App Store for iOS devices.

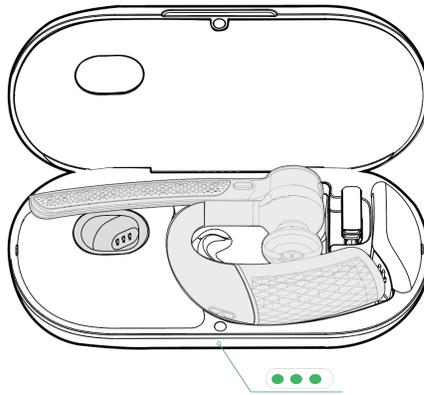


Related information

[Enter Headset into Pairing Mode](#)

Check on Charging Case (BH71 Pro)

Put the headset into the charging case and open the charging case to check the headset battery.

**Note:**

- When the headset is not in the case or undocked to the charging case, the LED indicator indicates the remaining power of the charging case.
- When the headset is in the charging case or docked to the charging case, the LED indicator indicates the remaining power of the headset.

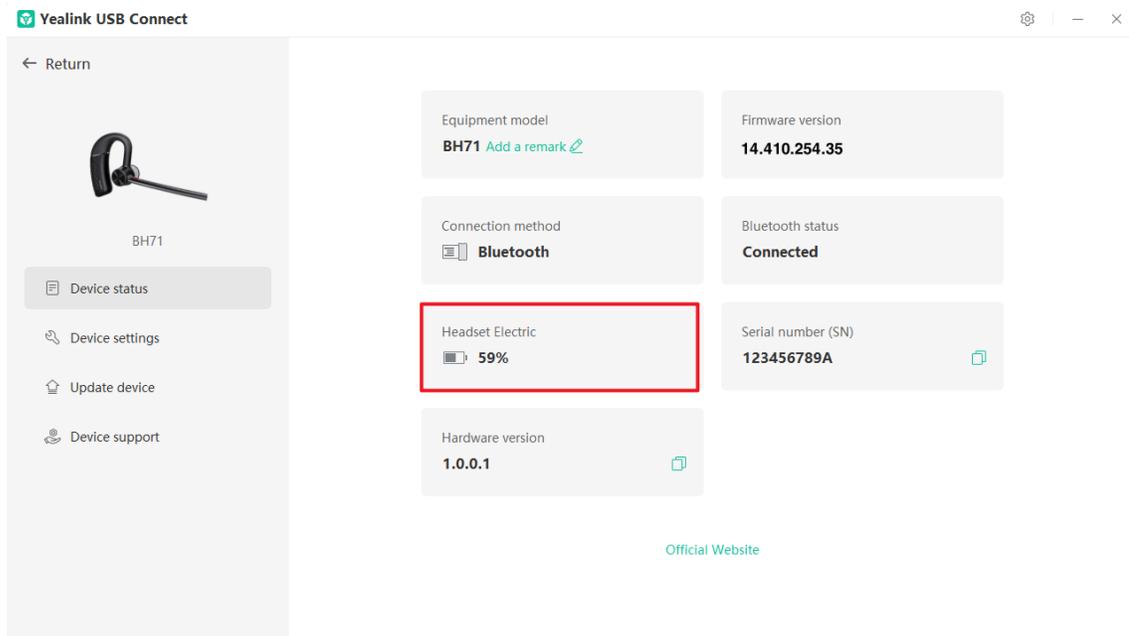
LED indicator	Description
● ● ●	Battery high
● ●	Battery medium
●	Battery medium to low
●	Battery low
Flash red	Ultra-low battery

Check on Yealink USB Connect (BH71 Pro)

Do one of the following to check the battery level on the *Yealink USB Connect* application:

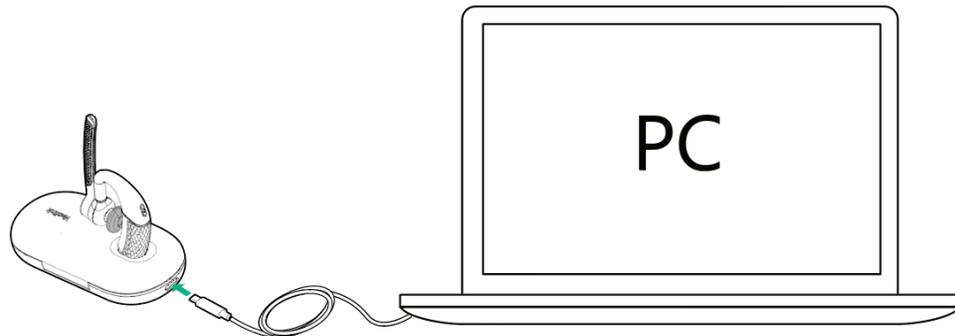
Before you begin:

- Download via <http://support.yealink.com/>.
- Connect the headset to the PC via a BT51 dongle.
- Connect the charging case and headset to the PC via a USB cable.



Note:

- You need to power on the headset and stand it on the charging case when you connect the charging case and headset to the PC via a USB cable.



- The carrying case does not support checking the battery level in the *Yealink USB Connect* for headset.
- The BH71 need to purchase the BT51 dongle separately.

Related tasks

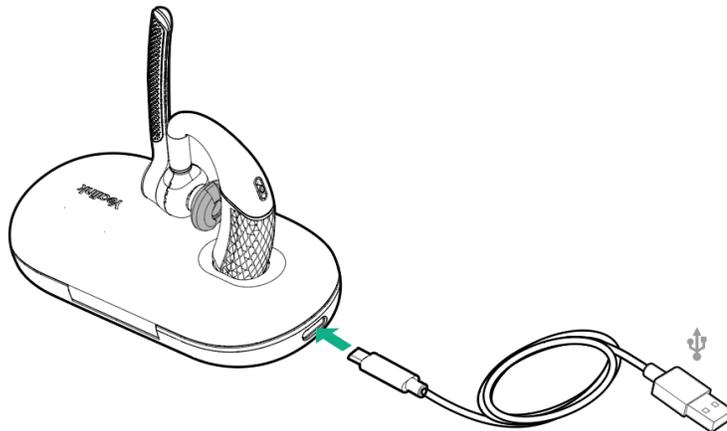
[Yealink USB Connect](#)

Charge Headset

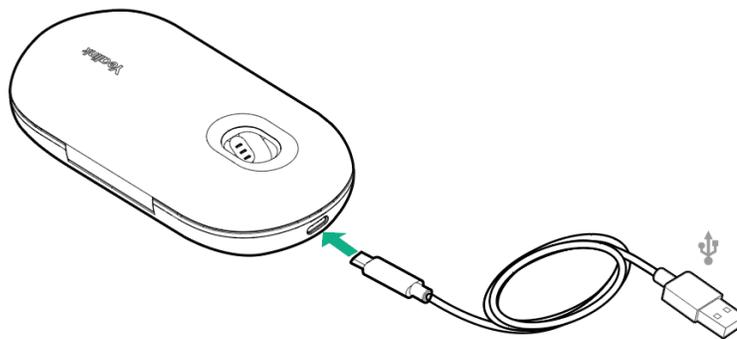
It takes approximately *90 minutes* to charge the headset fully, and the LED indicator turns off once charging is complete.

You can use the charging case and carrying case to charge your headset. And you can connect the other end of the USB cable to the USB port on your PC or wall charger.

- Use the carrying case to charge
 - a. Stand the headset on the carrying case.



- b. Put the headset into the carrying case and charge it via the USB cable.

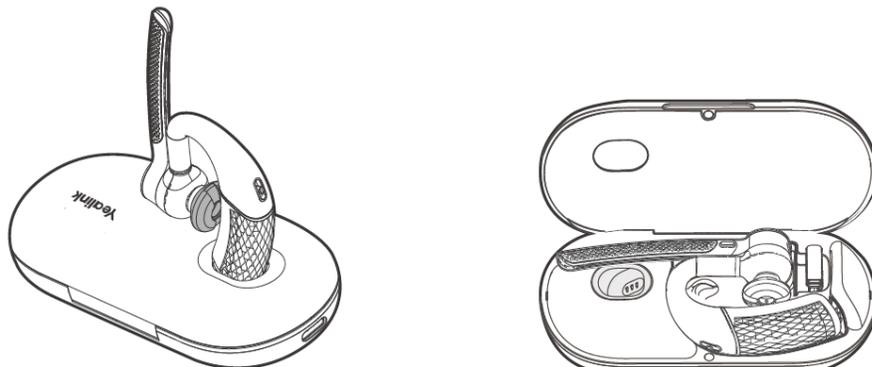


LED indicator	Description
Solid green ●	Charging
Off	Charging is complete

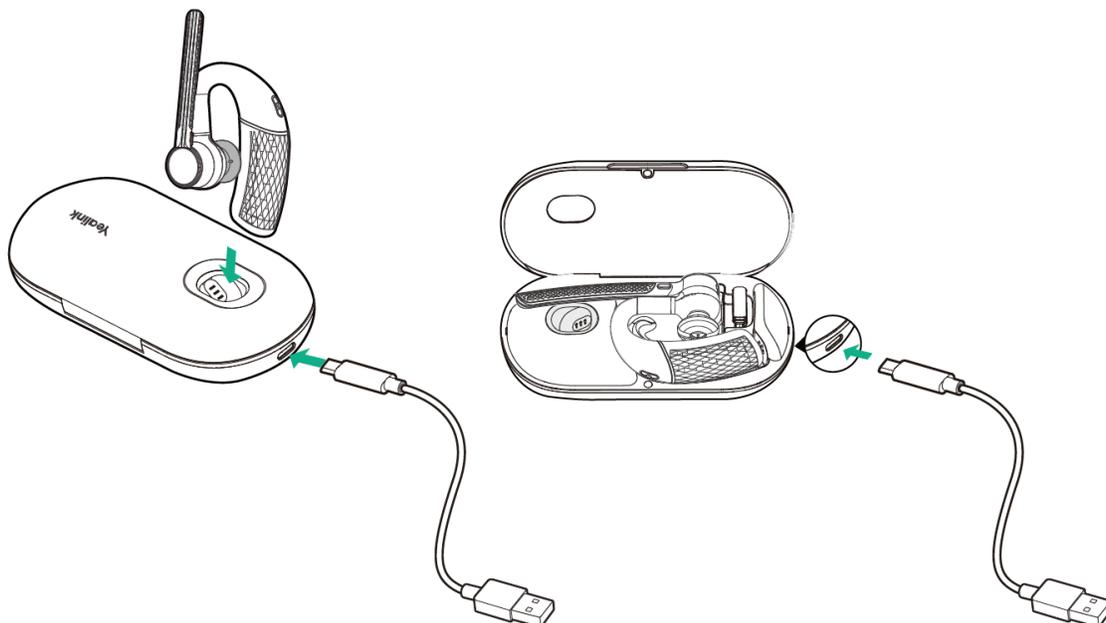
- Use the charging case to charge

Do one of the following:

- a. Stand the headset on/put the headset into the case to charge.



- b. Stand the headset on/put the headset into the case and charge it via the USB cable.



LED indicator	Description
Flash green 	Charging
Off	Charging is complete

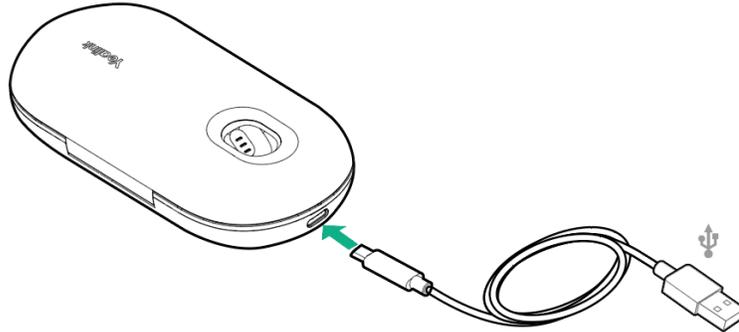


Note:

- The carrying case of BH71 cannot directly charge the headset and requires an external USB cable. The charging case of BH71 Pro can directly charge the headset.
- When the headset is not in the case or undocked to the charging case, the LED indicator indicates the remaining power of the charging case.
- When the headset is in the charging case or docked to the charging case, the LED indicator indicates the remaining power of the headset.

Charge Charging Case

You can connect the other end of the USB cable to the USB port on your PC or wall charger.



Note:

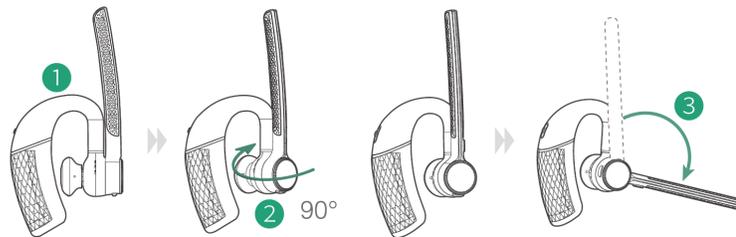
- When the headset is not in the case or undocked to the charging case, the LED indicator indicates the remaining power of the charging case.
- When the headset is in the charging case or docked to the charging case, the LED indicator indicates the remaining power of the headset.

Fit Headset

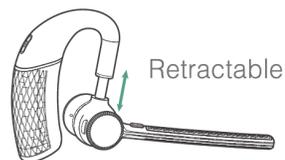
When you wear the headset, the microphone should rest as close to your cheek as possible.

• Right Ear Wearing

1. Take out the headset, as shown in figure 1. Twist the speaker to the left, and then rotate microphone boom down.

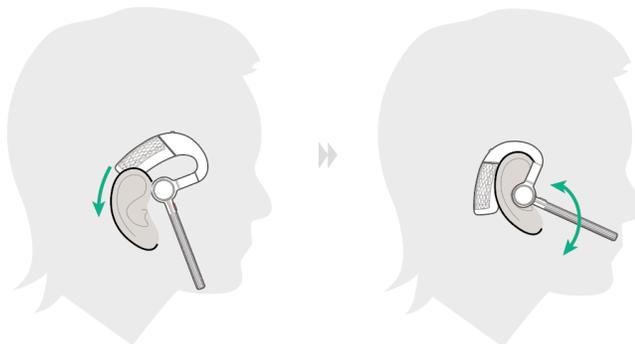


2. Before wearing, you can adjust the height of the speaker up or down to get the perfect fit for your ear.



- Place the eartip in your ear and slide headset over and behind your ear, then press gently toward your ear. Fine-tune the headset according to your own situation.

 **Note:** Remove your eyeglasses before donning the headset for best fit.

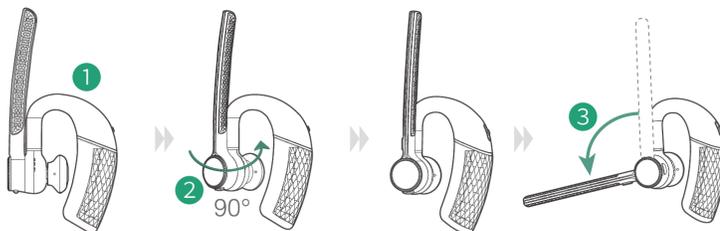


 **Note:** The headset comes with three sizes of ear tips. Choose one that fits you best.



- Left Ear Wearing**

- Take out the headset, as shown in figure 1. Twist the speaker to the right, and then rotate microphone boom down.



- For wearing methods, please refer to steps 2 and 3 of the right ear wearing.

 **Note:** You can scan the QR code below to view the how-to video.

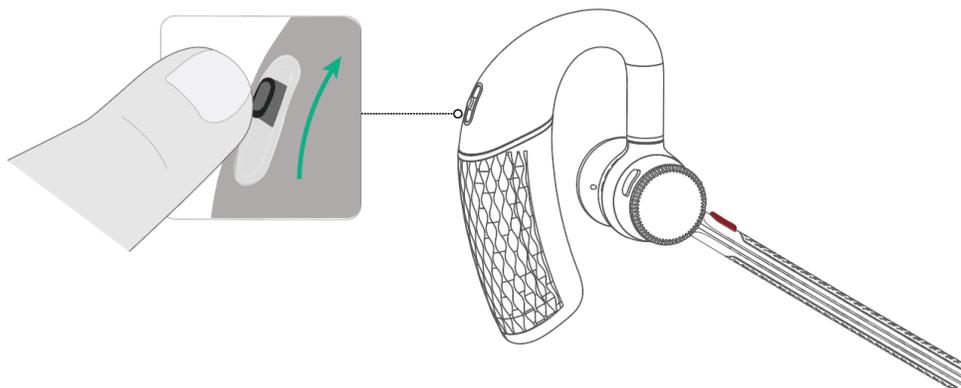


Connect to Headset

- [Enter Headset into Pairing Mode](#)
- [Connect to Mobile Phone/PC via Bluetooth](#)
- [Reconnect Headset to Mobile Phone/PC Manually](#)

Enter Headset into Pairing Mode

Slide and hold the power switch away from the off position for 3 seconds until you hear "pairing mode", and the headset's LED indicator flashes red and blue.



Related information

[Headset Overview](#)

Connect to Mobile Phone/PC via Bluetooth

- [Pair with Mobile Phone](#)
- [Pair with PC \(BH71 Pro\)](#)

Pair with Mobile Phone

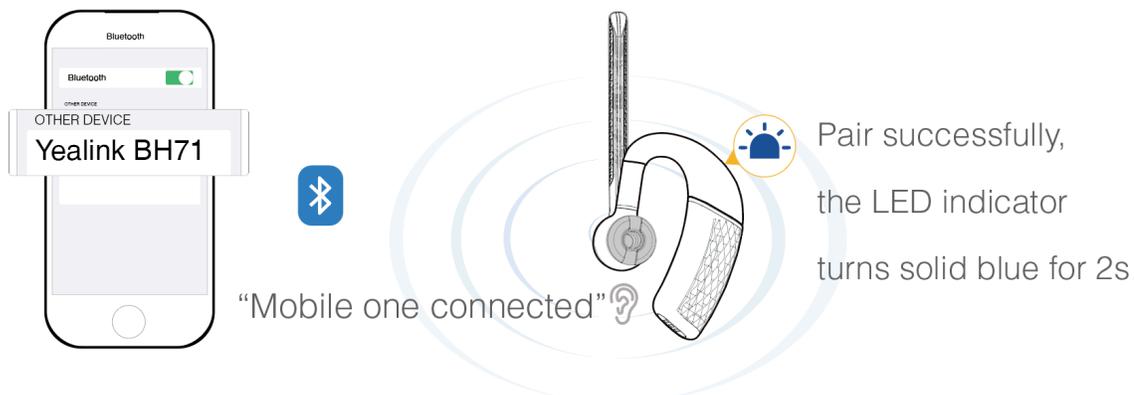
Before you begin

Make sure the headset is in Bluetooth pairing mode.

Procedure

1. Activate Bluetooth on your mobile phone and set it to search for new devices.

2. Select **Yealink BH71** on your mobile phone.



Note:

- The **Yealink BH71** is the default device name. You can edit the device name via the Yealink USB Connect application.
- The headset can connect to two devices simultaneously.

Related information

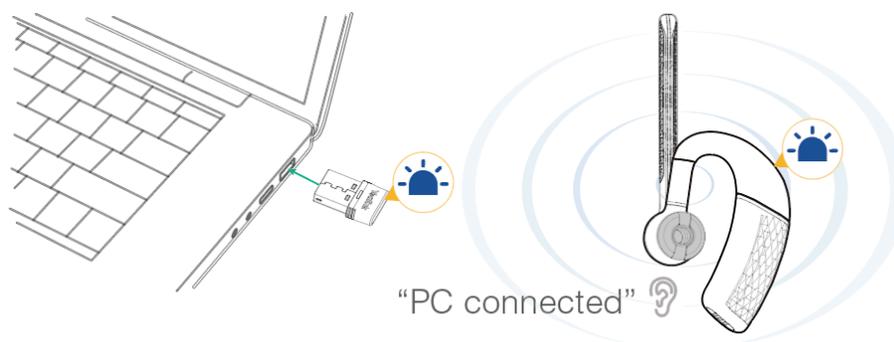
[Enter Headset into Pairing Mode](#)

Pair with PC (BH71 Pro)

The BT51 dongle has been pre-paired with the headset and ready for use, and you just only need to power on the headset.

1. Connect the BT51 dongle to your PC.
2. The headset and PC pair automatically.

After the connection is successful, the BT51 dongle's LED indicator turns solid blue and the headset's LED indicator turns solid blue for 2s.



Note:

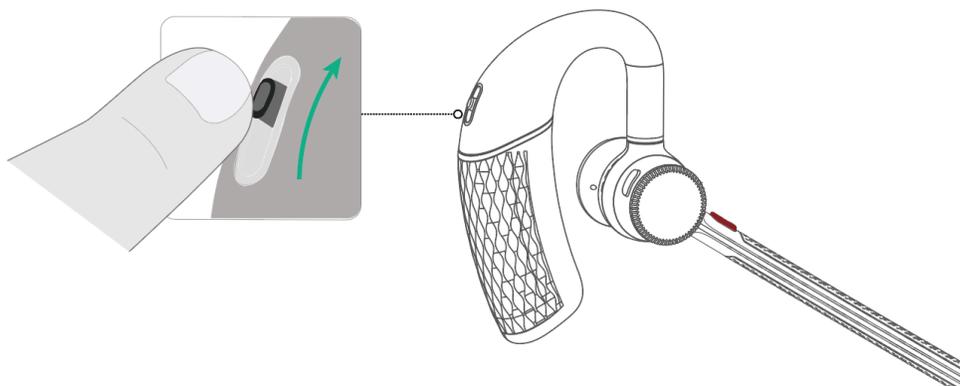
- The BT51 dongle can only connect to one headset at a time.
- The headset can connect to two devices simultaneously.
- For more information on the compatible PC, refer to the specific compatible guide.

Related tasks

[Manually Pair Headset with BT51](#)

Reconnect Headset to Mobile Phone/PC Manually

Slide the switch to the "Bluetooth" position, and the headset will prompt the remaining battery level and reconnect to the recently connected device.

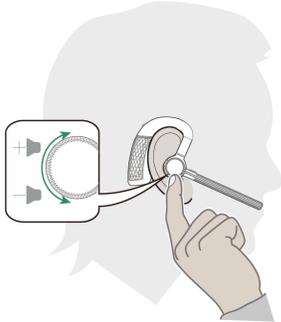
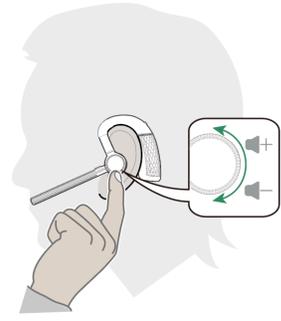


Related information

[Headset Overview](#)

Headset Usage

Function	Action
One call	
Answer call	Press Call Control button.
End call	Press Call Control button.
Reject call	Double-press Call Control button.
Redial call	Double-press Call Control button.  Note: It is not applicable to Teams software temporarily because of the Microsoft Teams issue.
Mute call	Press Mute button.
Hold call	Press and hold Call Control button for 2 seconds.  Note: It is applicable for UC platform.
Multiple calls	
 Note: It is not applicable for Teams software temporarily because of the Microsoft Team issue.	
Reject the incoming call and continue the active call	Double-press Call Control button.
Accept the incoming call and put an active call on hold	Press and hold Call Control button for 2 seconds.
Accept the incoming call and end the active call	Press Call Control button.
Volume Control	Action

Function	Action
<p> Note: The volume button of the headset can be rotated 360 degrees. Wear it on the ear and rotate it forward to volume up, and rotate backward to volume down.</p>	
Volume up/down	<ul style="list-style-type: none"> • Right ear  <ul style="list-style-type: none"> • Left ear 
Voice Assistant	Action
<p>In the idle status, activate the connected device's voice assistant (Siri/Cortana/Google Assistant)</p> <p> Note: Cortana requires Microsoft support.</p>	Press and hold Call Control button for 2 seconds.
Function	Action
Restore factory settings	Press and hold the Call control and Mute button for 6 seconds. You can hear the voice prompt "Power on" and the headset's LED indicator flashes blue for 2s.

Yealink USB Connect

Yealink USB Connect is a computer software designed to manage Yealink USB devices.

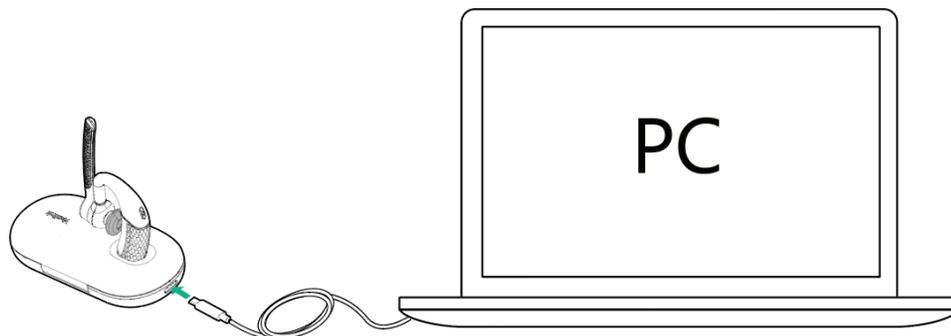
Before you begin

- Download via <https://www.yealink.com/en/product-detail/usb-connect-management>.
- Connect the headset to the PC via a BT51 dongle.

- Connect the charging case and headset to the PC via a USB cable.



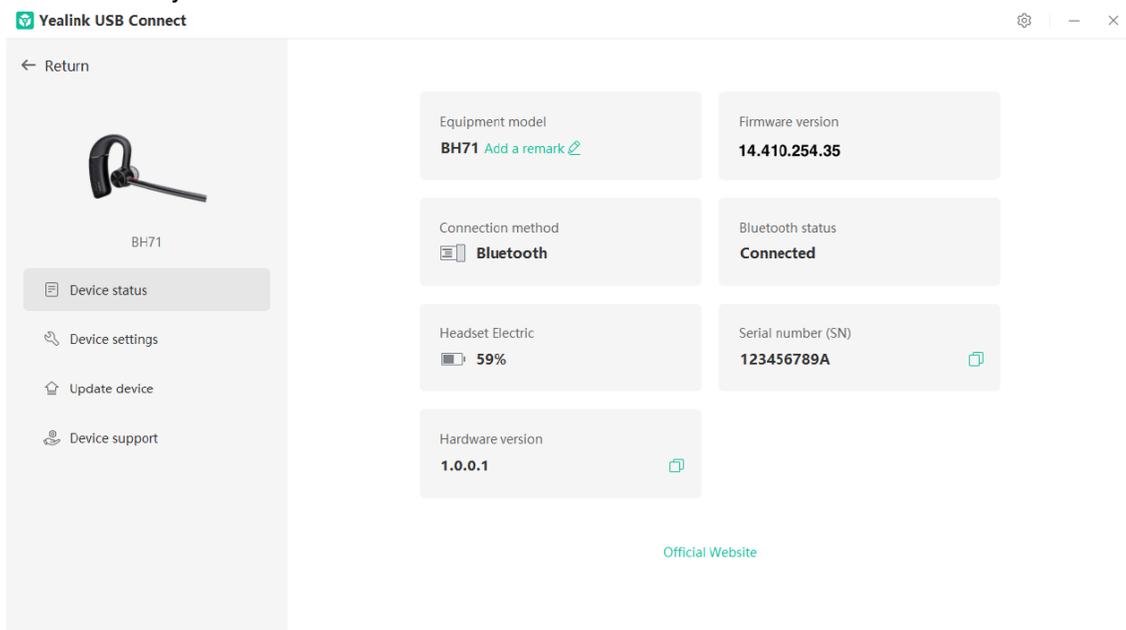
Note: You need to power on the headset and stand it on the charging case when you connect the charging case and headset to the PC via a USB cable.



About this task

With the *Yealink USB Connect*, you can:

- Get an overview of connected Yealink USB devices.
- Manage your Yealink USB devices.
- Update your Yealink USB device to enhance its performance and features.
- Give feedback on your Yealink USB devices.



- [Manually Pair Headset with BT51](#)
- [Update Firmware](#)
- [Basic Settings](#)
- [Advanced Settings](#)
- [Factory Reset/Reboot](#)

Manually Pair Headset with BT51

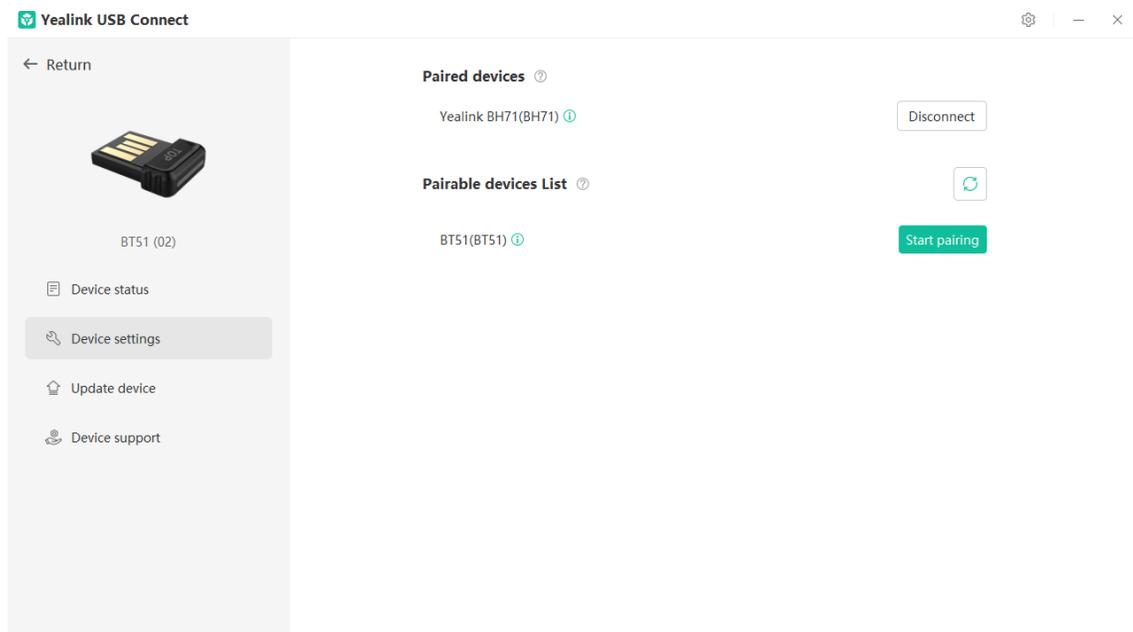
The BT51 dongle of the BH71 Pro has been pre-paired with the headset and is ready for use. If you want to pair the BT51 dongle with another headset, or a separately purchased the BT51 dongle pairs with the headset, it needs to be paired through *Yealink USB Connect*.

Before you begin

Make sure that the headset is in Bluetooth pairing mode.

Procedure

1. Select BT51 dongle device CARD.
2. Click **Device Settings**.
3. In the **Pairable devices List** field, click  to search the pairable device.
4. Find the desired device and click **Start pairing**.



Note:

- One BT51 dongle can only save one headset pairing information.
- If you want to pair the BT51 dongle with a new headset, you need to unpair the old headset first.
- If you want to pair the headset with a new BT51 dongle, you need to make the headset enter the pairing mode. Then search for the headset on the new BT51 dongle through the *Yealink USB Connect* and connect it.

Related information

[Enter Headset into Pairing Mode](#)

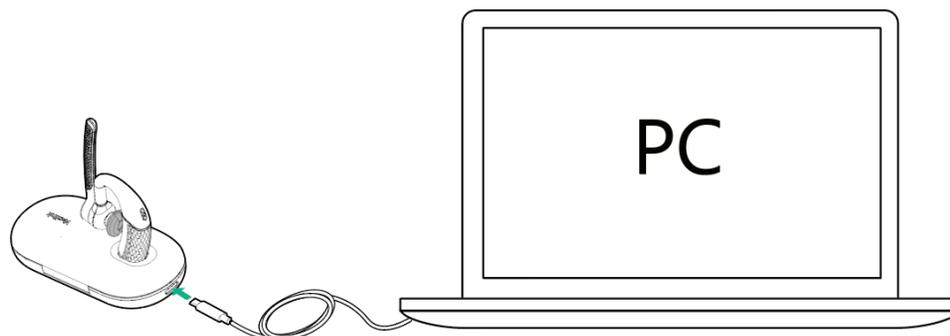
Update Firmware

Procedure

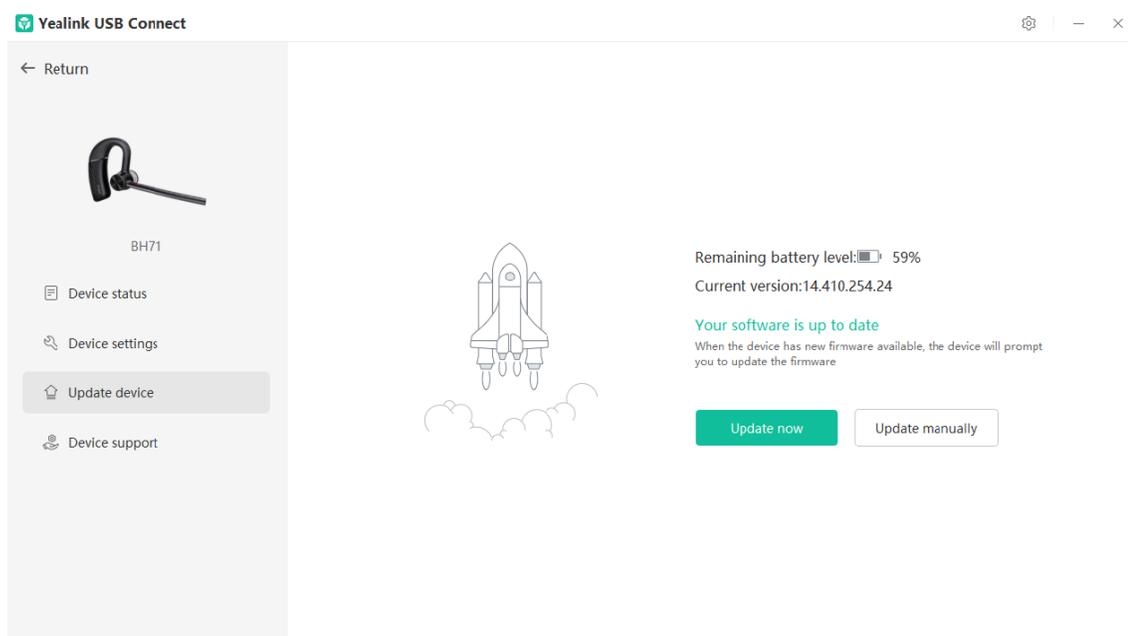
1. Do one of the following:

- Connect the headset to the PC via a BT51 dongle (only for BH71 Pro).
- Connect the charging case and headset to the PC via a USB cable (only for BH71 Pro).

 **Note:** You need to power on the headset and stand it on the charging case when you connect the charging case and headset to the PC via a USB cable.



2. Click **Update device** to select **Update now** or **Update manually**.



Basic Settings

You can change the basic settings of headset via the *Yealink USB Connect*.

Click **Device settings** > **Basic Settings**.

General	
Device Name	Set the name of the Bluetooth device.
Sound	

Status Tone Type	Select the type of status tone. <ul style="list-style-type: none"> • Voice • Ringtones • Off
Voice Guidance Language	Select the voice guidance from a languages list. Default: English. <ul style="list-style-type: none"> • English • Chinese • German • French • Spanish
Keypad Tone	Enable/disable the paired headset to produce a sound when pressing the keys.
Second Device Audio	Set the playback priority for multi-device music. Disable (First play priority): The headset is connected to device 1 and device 2. Device 1 plays music first, device 2 plays music later, and the headset still only plays music of device 1. Enable (Last play priority): The headset is connected to device 1 and device 2. Device 1 plays music first, device 2 plays music later, and the headset will play music of device 2.
Sleep Mode	
Auto Sleep	Set the time for headset to enter sleep mode when there is no device connected.  Tip: When the sleep time is over, the headset will reconnect to the paired device.

Advanced Settings

You can change the advanced settings of headset via the *Yealink USB Connect*.

Click **Device settings** > **Advanced Settings**.

General	
Mute Reminder	Enable/disable the paired headset to play a periodic audio reminder when the microphone is muted.
Mute Reminder Interval	Configure the interval time to play a periodic audio reminder when the microphone is muted.  Note: It appears only if Mute Reminder is enabled. It takes effect only when the microphone detects that you are speaking continuously.

Environment Adaption	Adjust the headset performance in different usage environment. <ul style="list-style-type: none"> • Adaptive • Noise Environment • Quiet Environment • Off
Platform	Change the platform between UC and Teams.
Calling Settings	
Equalizer for Calls	Select an audio preference to use for all calls. <p>Default: Normal.</p> <ul style="list-style-type: none"> • Normal: The bass and treble are balanced. • Bass: The bass is enhanced. • Treble: The treble is enhanced.
PC Call Device	Connect headset to multiple PC softphones, the feature supports specifying a PC softphone enter the dialing screen to make a call.
Hearing Protection	
Anti-Startle Protection	Select to automatically adjust the volume level in the headset to limit your daily exposure to excessive audio volume. The headset always provides protection against sound spikes. <ul style="list-style-type: none"> • Peak Block Protection • Australian G616 Protect
Daily Noise Exposure	Configure the daily noise exposure levels. <ul style="list-style-type: none"> • No Limiting • 80dBA • 85dBA

Factory Reset/Reboot

You can reset the headset via the Yealink USB Connect.

1. In the Yealink USB Connect.
2. Go to **Device Support**.
3. Select **Reboot device** or **Restore factory settings**.

Yealink Connect Application

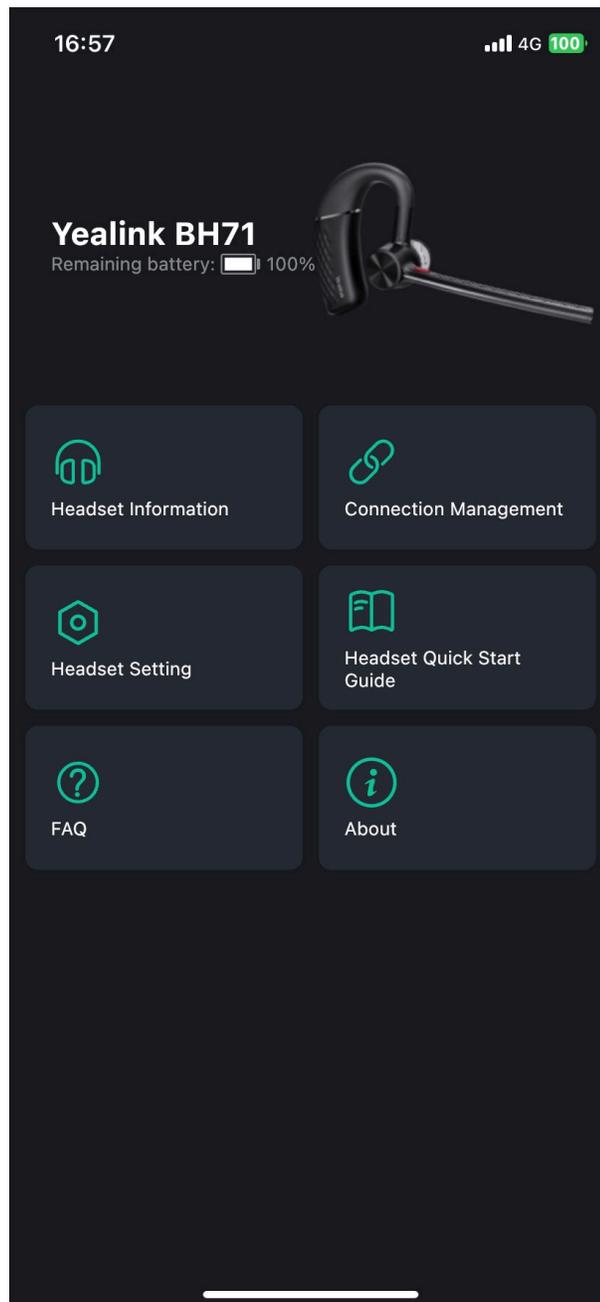
Yealink Connect is a mobile application designed to manage Bluetooth headsets, allowing you to quickly access device status, manage and control your Bluetooth devices, and personalize your experience even more.

Download the Yealink Connect App  from:



With the Yealink Connect, you can:

- Device Status: Quickly check the headset's remaining battery, version and language information and more.
- Headset settings: Further personalize your call and audio experience with feature configuration and mode switching.



- [Change Headset Name](#)
- [Disconnect Connected Device](#)
- [Remove Connected Device](#)
- [Headset Settings](#)

- [Update Firmware](#)
- [Headset Factory Reset](#)

Change Headset Name

You can change the headset name via the Yealink Connect application.

Procedure

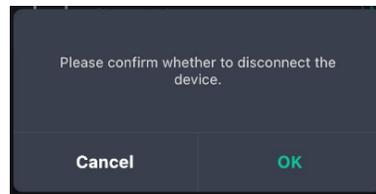
1. Go to **Headset Information > Headset Name**.
2. Change the headset name.

Disconnect Connected Device

You can choose to disconnect connected devices via the Yealink Connect application.

Procedure

1. Go to **Connection Management**.
2. Select a connected device.
3. Select **OK**.



3. (Optional) You can also select a connected device and tap , and then tap **Disconnect**.

Remove Connected Device

You can choose to remove connected devices from the headset.

Procedure

1. Go to **Connection Management**.
2. You can also select a connected device and tap .
3. Select **Delete the device**.

Headset Settings

You can change the basic settings of headset via the *Yealink Connect*.

Headset Guide

Voice Guidance Language	Select the voice guidance from a languages list. Default: English. <ul style="list-style-type: none"> • Chinese • English • German • French • Spanish
Keypad Tone	Enable/disable the paired headset to produce a sound when pressing the keys.
Headset Status Tone	Select the type of status tone. <ul style="list-style-type: none"> • Voice • Ringtones
Second Device Audio	Set the playback priority for multi-device music. Disable (First play priority): The headset is connected to device 1 and device 2. Device 1 plays music first, device 2 plays music later, and the headset still only plays music of device 1. Enable (Last play priority): The headset is connected to device 1 and device 2. Device 1 plays music first, device 2 plays music later, and the headset will play music of device 2.
Mute Reminder	
Smart Mute Reminder	Enable/disable the paired headset to play a periodic audio reminder when the microphone is muted.
Mute Reminder Interval	Configure the interval time to play a periodic audio reminder when the microphone is muted.  Note: It appears only if Mute Reminder is enabled. It takes effect only when the microphone detects that you are speaking continuously.
Auto Sleep	Set the time for the headset to enter sleep mode when there is no device connected.
Platform	
Platform	Change the platform between UC and Teams.
Calling	
Equalizer for Calls	Select an audio preference to use for all calls. Default: Normal. <ul style="list-style-type: none"> • Normal: The bass and treble are balanced. • Bass: The bass is enhanced. • Treble: The treble is enhanced.
Hearing Protection	

Anti-Startle Protection	<p>Select to automatically adjust the volume level in the headset to limit your daily exposure to excessive audio volume. The headset always provides protection against sound spikes.</p> <ul style="list-style-type: none"> • Peak Block Protection • Australian G616 Protect
Daily Noise Exposure	<p>Configure the daily noise exposure levels.</p> <ul style="list-style-type: none"> • No Limiting • 80dBA • 85dBA

Update Firmware

You can update the headset via the Yealink Connect application.

1. In the Yealink Connect application.
2. Go to **Headset Settings > Firmware Update**.

Headset Factory Reset

You can reset the headset via the Yealink Connect application.

1. In the Yealink Connect application.
2. Go to **Headset Settings > Headset Factory Reset**.

Support

- [FAQ](#)
- [Safety Instruction](#)

FAQ

View the FAQ guide on <http://support.yealink.com/>.

Safety Instruction

1. Do not disassemble the product by yourself or bring it near fire and water to avoid short circuit leakage or damage to the product.
2. Do not use the product in high temperature, humidity, and corrosive environment to avoid damaging the circuit and causing failure to charge or other failures.
3. Do not expose the product to corrosive liquids. Otherwise, it will cause severe damage.
4. Do not disassemble or re-equip the product for any reason to avoid secondary failure and burnout.
5. Do not place the product in an environment below -10°C or above 60°C.

6. Do not knock, throw or shake the product because rough methods will damage the internal circuit board structure. If your headset needs warranty service, the process is quick and easy. Please go to <https://ticket.yealink.com/page/headset/warranty-service.html> and submit RMA Claim to Yealink.