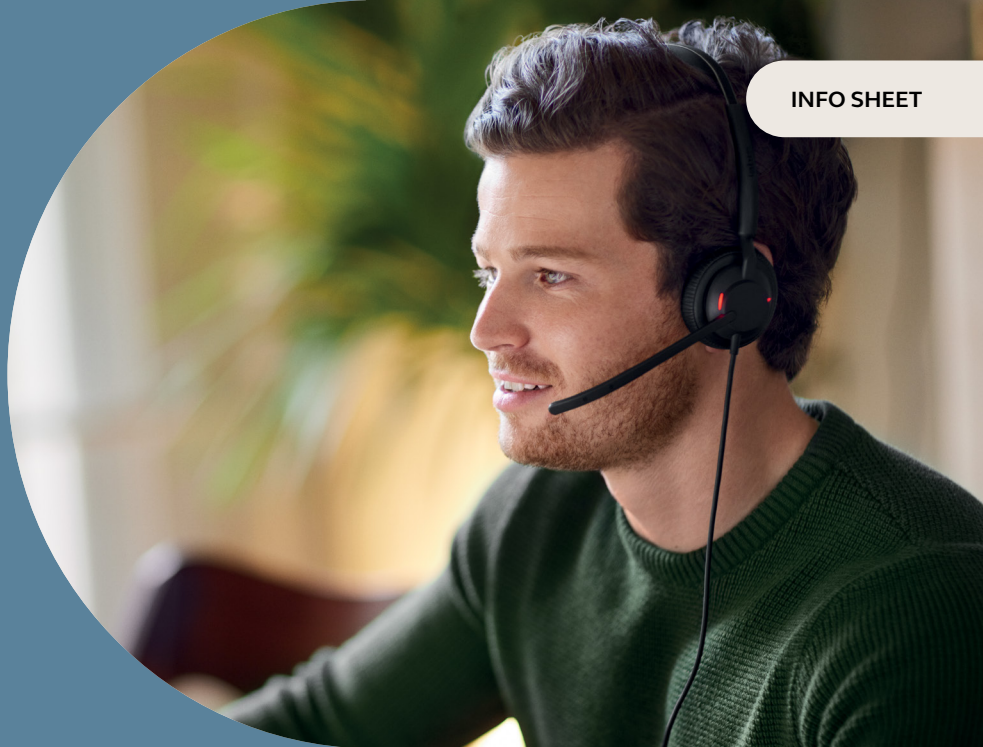


## JABRA ENGAGE 50 II

# World's best headset for clear customer calls\*

Technology for life's new rhythm



With Engage 50 II, calls have more clarity, and customers enjoy an all-around better experience, thanks to our innovative Engage+ software. Make interactions more meaningful and effective, with real-time call insights. This headset has been designed with you in mind. It's light, but sturdy. Comfortable, but sleek. Wear it all day, without feeling like you're wearing it at all. With an intelligent microphone system that makes sound clearer than ever before, there's no better headset to help you make every customer your most satisfied customer yet.



## CUSTOMER CALLS ARE MORE COMPLEX THAN EVER

### Customer Satisfaction

**86%**

of agents are measured on Customer Experience KPIs<sup>1</sup>

### Sound Experience

**88%**

of contact center advisors say that customers can be hard to hear<sup>2</sup>

### Average Handling Time

**9.5**

minutes is the average call time, indicating that calls are getting longer and more complex<sup>1</sup>

## A HEADSET THAT'S GOT YOUR BACK



### Advanced Engage+

software provides insights in real time, making calls more effective, and enhancing customer experience.<sup>3</sup>



### World-class microphones

Not one, but three best-in-class microphones, for unrivaled call clarity every time.



### Comfort that lasts all day

Innovative angled ear cushions make for a secure fit while providing total comfort, so you can focus on your customer.

<sup>1</sup>Refer to [jabra.com/commercial-claims](https://jabra.com/commercial-claims). <sup>2</sup>Jabra Call Centric User Study, 2020

<sup>3</sup>Cisco BT Autonomous Customer 2021 Whitepaper

<sup>4</sup>Free software download required. Integrations available for selected platforms. See [jabra.com/engageplus](https://jabra.com/engageplus) for more details